

CORONAVIRUS EMERGENCY RESPONSE FUND

RESPONDING TO THE CORONAVIRUS CRISIS

Since the coronavirus pandemic erupted in mid-March, it has had a devastating effect on the most vulnerable in our community, creating unprecedented demand for our services.



Families are facing unemployment, food and housing insecurity.



Counseling has never been more important in this time of increased stress.



Adult learners need continued, remote support to achieve and maintain employment.



Our immigrant and refugee clients face job and housing losses and delayed legal proceedings.

During the pandemic we have been able to remain open—providing emergency and essential services directly to our community—but to continue our mission to support those most vulnerable, we need your help.

WHAT WE'RE DOING

In response to the coronavirus pandemic, Catholic Charities has worked tirelessly to remain operational so we can continue to serve those in need. We've approached this new challenge with creativity, decisiveness and a nimble response that is allowing us to deliver services and maintain continuity of care to our clients.

We remain operational on many fronts and will continue to serve those in need.

BASIC NEEDS

- With food pantries serving never-before-seen numbers, we're incorporating social distancing policies such as converting from "choice" to "grab and go" grocery pick up.
- We're experimenting with expanding food accessibility to points outside our pantry locations.
- Shelters are operational but not without risk as our teams remain on the front line where fatigue, illness and maintaining a safe environment are ongoing challenges.

FAMILY & YOUTH SERVICES

- We developed a telehealth solution, approved by the state of Massachusetts, to ensure our ability to continue offering Family and Child Counseling Services. More than 80% of our clients have adopted this option.
- We retrofitted our classrooms and invested significant funds to meet state regulations to reopen our child care centers for our clients, and keep children and teachers safe.

WORKFORCE DEVELOPMENT

- All in-person adult education classes (ESOL and nursing assistant/home health aide) have been converted to Zoom classes to ensure program continuity while maintaining social distancing.

REFUGEE & IMMIGRANT SERVICES

- Welcomed 59 refugees at Logan Airport and provided resettlement services while observing social distancing
- Vulnerable Populations Initiative established to ensure families not eligible for public safety net programs remain in their homes

CORONAVIRUS FOOD CRISIS

Food Pantries	Week End March 13	Week End Sept 4	Percent Increase
Clients Served	1,085	5,178	376.6%
Lbs of food distributed	33,873	52,643	55.4%

As the financial pressures sparked by the coronavirus increase, more people than ever before are turning to our food pantries to put nutritious meals on the table to feed their families. Our food pantry locations around Eastern Massachusetts have served more than four times the normal number of clients. As of September 12, 2020 the agency distributed over 1.5 million pounds of food.



CORONAVIRUS EMERGENCY RESPONSE FUND IMMEDIATE NEED: \$2 MILLION

HOW YOU CAN HELP

As more people seek assistance, the time to act is now. With your support, we can respond to the increased need while providing hope to families throughout our area. We are raising funds to continue ramping up services to accommodate these rapidly increasing community needs. Our fundraising goal of an additional \$2 million will allow us to meet many of our most critical needs.

FOOD ACCESS

- Purchase additional delivery truck to respond to overwhelming need at our six food pantries
- Budget for additional driver to operate our second delivery truck
- Support food purchases to respond to a 400% increase in need
- Renovate Lynn food pantry for expanded capacity and increased operational hours

PANTRY AND SHELTER SERVICES

- Hire additional pantry and shelter staffing to allow us to remain operational
- Provide for increased personal protective equipment costs
- Fund salaries to allow increased hours of operations to respond to overwhelming need

EMERGENCY HOUSING AND UTILITY

- Provide direct emergency housing and utility assistance to families facing unemployment or reduced hours

ABOUT US

Catholic Charities is one of the largest social service nonprofit organizations in Massachusetts, providing direct services to people in need.

- 175,000* people served annually
- Over 450 employees
- 23 locations

Catholic Charities' annual operating budget is approximately \$40 million, one-third of which is underwritten by the annual support of private individuals and institutions. As a separate legal entity from the Catholic Church, we depend on the generosity of our donors, foundations, corporations, volunteers and others in the community to be able to provide services to those most in need.

** Figure takes into consideration average household size and number of visits annually to reflect total impact.*



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