



At 19, Erika became estranged from her immediate family after discovering she was going to become a mother. One of her doctors introduced her to Catholic Charities Healthy Families Haverhill, a home-based parenting support program for young, first-time parents.

Healthy Families was there for her every step of the way—providing food assistance, donations for the baby, and emotional support. After receiving rent and utility assistance from Catholic Charities, Erika and her family were eventually able to move into an apartment that felt like home.

Erika says that she appreciates that the Healthy Families program is always challenging her to grow and set new goals for the future. Catholic Charities stepped in when she needed it the most, and now she is back to work as a part-time Certified Nursing Assistant and an office manager.

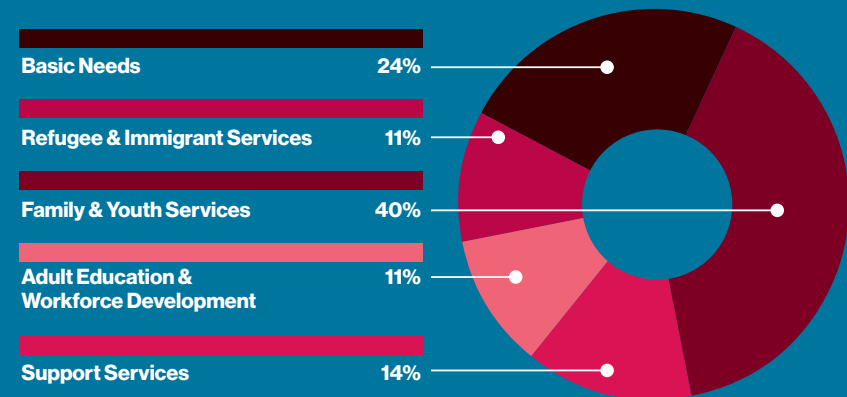


“If it wasn’t for Healthy Families, I would probably still be in an unsafe environment,” says Erika. “I’m very grateful to Catholic Charities.”

← Read Erika’s full story

Thanks to 6,453 donors this past year, we raised over \$9 million and provided services to clients across 70 programs in Eastern Massachusetts.

### Fiscal Year 2024 Expenses

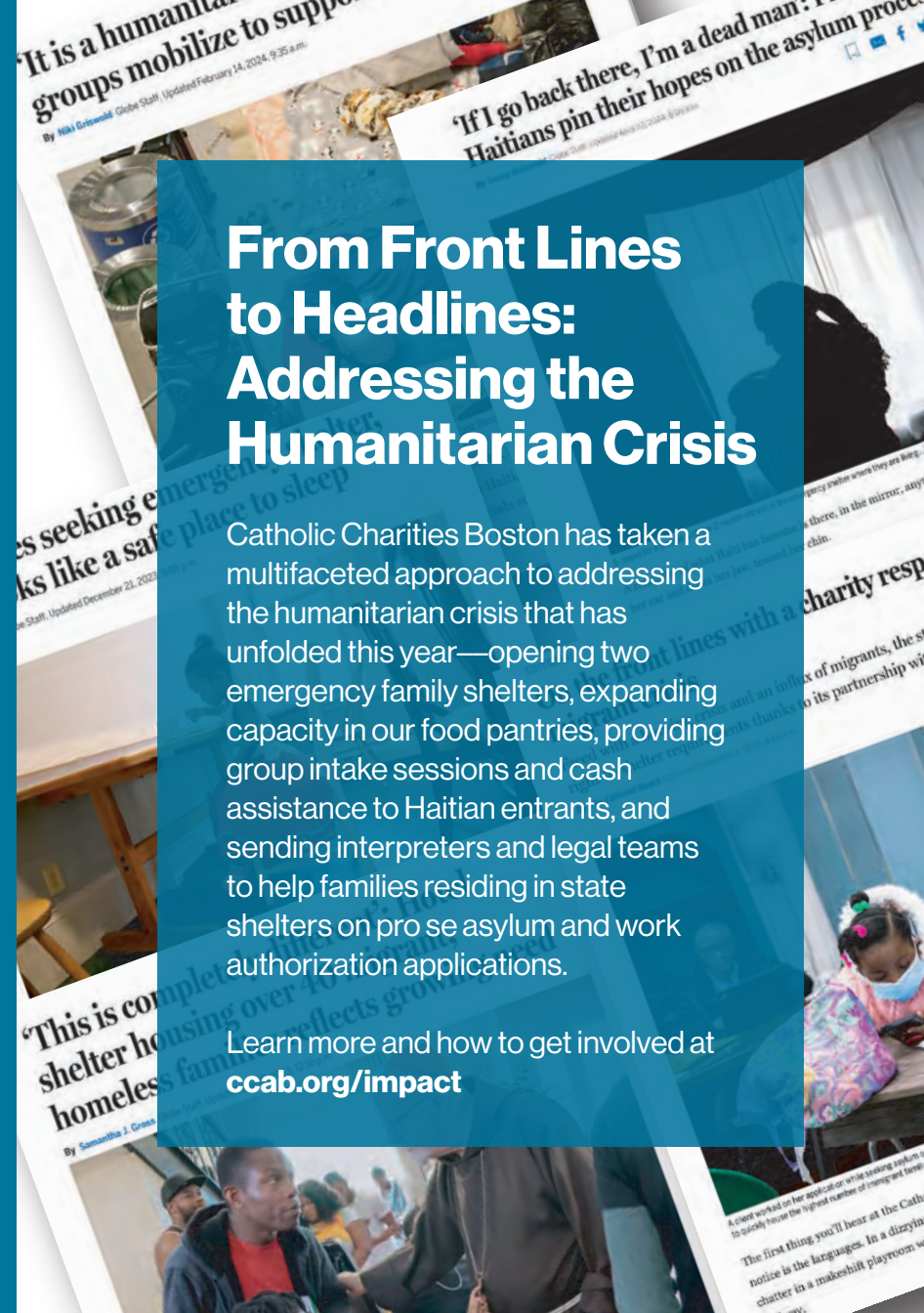


Total FY24 Operating Expenses: \$58.5 million

As an independent 501(c)(3) nonprofit organization—under the umbrella yet separate from the Archdiocese of Boston—Catholic Charities Boston relies on philanthropic contributions from individuals, corporations, and foundations to support our work and help fuel our operating budget.



\*unaudited



## From Front Lines to Headlines: Addressing the Humanitarian Crisis

Catholic Charities Boston has taken a multifaceted approach to addressing the humanitarian crisis that has unfolded this year—opening two emergency family shelters, expanding capacity in our food pantries, providing group intake sessions and cash assistance to Haitian entrants, and sending interpreters and legal teams to help families residing in state shelters on pro se asylum and work authorization applications.

Learn more and how to get involved at [ccab.org/impact](https://ccab.org/impact)



One of the most comprehensive nonprofit providers of social services in Massachusetts, Catholic Charities Boston offers over 70 programs across more than 20 locations throughout Greater Boston, with 450 employees annually serving more than 70,000 vulnerable individuals and families from all faiths and backgrounds.

Follow @charitiesboston to learn more about the ways your support positively impacts all those we serve, visit [ccab.org/impact](https://ccab.org/impact) to read more stories, and scan the QR code to watch a short video of your impact in action.



To continue supporting Catholic Charities Boston, visit [ccab.org/donate](https://ccab.org/donate). Thank you!



[ccab.org](https://ccab.org) 275 West Broadway, Boston, MA 02127

# Impact Report

2023-2024





## President's Message



Thanks to you and our community of donors, Catholic Charities Boston has been on the front lines addressing major crises facing our communities. Guided by our commitment to social justice, we continue to respond to the needs of the times including poverty, food and housing insecurity, mental health, affordable childcare, and so much more.

For many of our clients, post-pandemic financial challenges persist or have worsened with the lingering effects of high inflation. The humanitarian crisis stretching from our borders to Boston compelled us to act quickly, coordinating with government leaders and other nonprofit partners to help families in urgent need of housing, English classes, and work authorization. We have great momentum after welcoming more than 350 donors and raising \$1.5 million at Spring Celebration 2024 to support this critical work. We were honored to present Cardinal Seán O'Malley with our John and Virginia Kaneb Justice and Compassion Award for his 20-plus years of tireless advocacy for those living on the margins and his unwavering support of Catholic Charities' mission. We are grateful to the Cardinal as well as our dearly departed friend and exceptional co-emcee Jack Connors Jr., for making the evening such a success.

Your generosity to Catholic Charities Boston enables us to provide support to our neighbors as they work toward building brighter, more hopeful futures for their families. We always feel an urgency to do more—to help as many people as possible. In this impact report, you will see how your partnership helps us do just that.

With sincere gratitude,

*Kelley Tuthill*

Kelley Tuthill, EdD  
President and CEO



## BASIC NEEDS

With state shelters at capacity and an increase of 75% in food pantry visits since 2019, Catholic Charities Boston continues to provide critical basic needs services to address hunger, mental health, and homelessness.

### OUR IMPACT

- Partnered with Governor Healey's administration and United Way to open two new emergency family shelters and house 74 additional families across six total shelters in response to the state housing crisis.
- Distributed 2.6 million meals to more than 11,000 households through the Catholic Charities Boston Food Security Network.

### BY THE NUMBERS

**130%**

Increase in shelter beds for unhoused families in the past year

**61,376**

People received food assistance through one of Catholic Charities' four food pantries



## ADULT EDUCATION & WORKFORCE DEVELOPMENT

People with limited English proficiency tend to earn lower salaries in the United States, with an earning gap of approximately \$12,000 less per year, and the Massachusetts healthcare industry is facing a critical workforce shortage in nearly all areas.

### OUR IMPACT

- Expanded to six education centers, providing courses that advance skills and strengthen Boston's workforce while doubling our capacity for youth educational services through the absorption of the Notre Dame Education Center in South Boston.
- Enrolled 164 students in the Nursing Assistant/Home Health Aide program with a full scholarship in partnership with Commonwealth Corporation. 94% of the students have completed the program and achieved a credential.

**1,118**

Students enrolled in one of Catholic Charities' 60 English language classes (ESOL)

**892**

Students graduated, secured employment, or advanced academically



## REFUGEE & IMMIGRANT SERVICES

Massachusetts has experienced an unprecedented number of people fleeing political instability from other countries, and they need support in navigating complex legal paperwork, translation services, and acclimating to a new culture.

### OUR IMPACT

- Served 2,000 migrants with basic case management and refugee assistance, and provided specialized case management services to at least 200 migrant children who suffered violence, abuse, or prolonged separation from their caregivers.
- Recruited and trained communities of faith to serve as sponsors for more than 40 refugee families.

**473**

Clients received legal services for work authorization and asylum applications

**14K+**

Limited English speakers who had a Catholic Charities interpreter to help with education, health, or social services



## FAMILY & YOUTH SERVICES

In Eastern Massachusetts, the average cost to enroll an infant and preschooler is more than \$34,000, and only 25% of Boston children under 5 years old have access to childcare due to affordability and shortages.

### OUR IMPACT

- 1,280 children enrolled across five Early Education Centers and Family Childcare Programs. The 3- and 4-year-old preschool classrooms in Boston were awarded universal preschool seats to work with Boston Public Schools (BPS), following the same curriculum as BPS and focusing on learning for all children regardless of income.
- 229 youth attended after-school and summer programs at the Teen Center in Dorchester, including a student who enrolled at Northeastern University.

**440**

Children from underserved communities attended Sunset Point Camp in Hull

**200**

First-time parents received support through the Healthy Families program. *Read more on the reverse panel.*